

Canceling an order on Hotlunch or through the school

Check out the video link [Canceling a Hot Lunch Order](#) for details on how to cancel an existing order on your account on [Hotlunch.com](#).

You may only cancel an existing order on you account until 3 pm the day before the lunch order will be delivered to your student. For example, an existing order for Monday can only be canceled before 3 pm on the Sunday before.

If you need to cancel your order on the same day you may use our lunch remind accounts to cancel a lunch up to **8 am the day of the lunch**. After 8 am, the lunch is ordered from the vendor and we pay the vendor for the lunch that day.

The lunch program remind accounts are:

Desert View Academy, is @lunchdva

Desert View Middle School is @dvmslunch